OET 2.0 PRACTICE TESTS LISTENING



Practice Test 1.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24,** complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 1: Questions 1 – 12

You hear an obstetrician talking to a patient called Melissa Gordon. For **questions 1 – 12**, complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Melissa Gordon

• works as a (1)

Medical history	
•	has occasional (2)
•	is allergic to (3)
•	has a (4)
•	non-smoker
•	this will be her second child
•	needed (5) first pregnancy
•	first baby presented as (6)
	 (7) required during intervention
•	after giving birth, had problems with (8) o helped by midwife
Baby's father	
•	family history of (9)
•	child from previous marriage has
	(10)
Points raised	
•	not keen on amniocentesis
•	enquired about the possibility of
	(11) testing
•	provided her with a leaflet on preparing
	(12) for new baby

Extract 2: Questions 13 – 24

You will hear a GP talking to a new patient called Mike Royce. For **questions 13 – 24**, complete the notes with a word or short phrase.

You now have thirty seconds to look at the notes.

Patient

Mike Royce

New patient transferring from another practice

Description of initial symptoms

- severe left knee pain in (13) area
- worsened after an accident at work
- developed **(14)** on back of knee (described as trigger points.)

Impact on daily life

- unable to (15) while working (house painter)
- problems climbing ladders

Initial treatment

- exercise programme including
 - o stretching exercises
 - o rest
 - (16) for pain

Developments in condition

- GP suspected (17)
- prescribed hospital-based rehabilitation
- temporary improvement noted

Current conditions

- muscular problem diagnosed by (18)
 - was performing treatment on (19)

- experiencing insomnia and (20)
- suspects **(21)** (own research)
- has recorded experiences in (22)
- beginning to experience pain in both (23)

Suggested course of action

• recommend referral to (24)

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear a dietician talking to a patient.

What is she doing?

- A. correcting the patient's misconception about obesity
- **B.** describing the link between obesity and other diseases
- C. stressing the need for a positive strategy aimed at weight loss

26. You hear members of a hospital committee discussing problems in the X-ray department

The problems are due to a delay in

- A. buying a replacement machine.
- **B.** getting approval for a repair to a machine.
- **C.** identifying a problem with a particular machine.
- **27.** You hear a senior nurse giving feedback to a trainee after a training exercise.

The trainee accepts that he failed to

- A. locate the CPR board quickly enough.
- **B.** deal with the CPR board on his own.
- **C.** Install the CPR board correctly.

28. You hear a trainee nurse asking his senior colleague about the use of anti-embolism socks (AES) for a patient.

The patient isn't wearing the socks because

- A. she's suffering from arterial disease in her legs.
- **B.** there is sensory loss in her legs.
- **C.** her legs are too swollen.

29. You hear a vet talking about her involvement in the management of the practice where she works.

How does she feel about her role?

- **A.** She accepts that it's become surprisingly complex.
- **B.** She wishes her boss took more interest in the finances.
- **C.** She values the greater understanding it gives her of her work.

30. You hear a physiotherapist giving a presentation about a study she's been involved in.

She suggests that her findings are of a particular interest because of

- **A.** the age of the subjects.
- **B.** the type of disorder involved.
- **C.** the length of time covered by the study.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear.. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You hear a sports physiotherapist called Chris Maloney giving a presentation in which he describes treating a high jumper with a knee injury.

You now have 90 seconds to read questions 31 – 36.

- **31.** When Chris first met the patient, he found that
 - **A.** she was considering retirement from her sport.
 - **B.** her state of mind had aggravated the pain in her knee.
 - **C.** she had ignored professional advice previously offered to her.
- **32.** During his assessment of the patient's knee, Chris decided that
 - A. her body type wasn't naturally suited to her sport.
 - **B.** the pain she felt was mainly located in one place.
 - **C.** some key muscles weren't strong enough.
- 33. In the first stage of his treatment, Chris
 - A. was careful to explain his methods in detail.
 - **B.** soon discovered what was causing the problem.
 - **C.** used evidence from MRI scans to inform his approach.

34. Why did Chris decide against the practice known as 'taping'?

- A. The patient was reluctant to use it.
- **B.** It might give a false sense of security.
- **C.** The treatment was succeeding without it.

35. In the patient's gym work, Chris's main concern was to ensure that she

- A. tried out a wide range of fitness exercises.
- **B.** focussed on applying the correct techniques.
- **C.** was capable of managing her own training regime.
- 36. Why was the patient's run-up technique changed?
 - A. to enable her to gain more speed before take off
 - **B.** to reduce the stress placed on her take-off leg
 - **C.** to reinforce the break from her old mindset

Now look at extract two.

Extract 2: Questions 37 – 42

You hear a clinical psychiatrist called Dr Anthony Gibbens giving a presentation about the value of individual patients' experiences and 'stories' in medicine.

You now have 90 seconds to read **questions 37 – 42.**

37. What impressed Dr Gibbens about the case study that was sent to him?

- A. where is was originally published
- **B.** how controversial its contents were
- **C.** his colleague's reasons for sending it to him

- 38. Dr Giddens has noticed that people who read his books
 - A. gain insight into their mental health problems.
 - **B.** see an improvement in personal relationships.
 - **C.** benefit from a subtle change in behaviour.
- 39. What disadvantage of doctors using patients' stories does Dr Gibbens identify?
 - A. evidence-based research being disregarded
 - B. patients being encouraged to self-diagnose
 - **C.** a tendency to jump to conclusions
- 40. In Dr Gibbens' opinion, why should patient's stories inform medical practice?
 - A. They provide an insight not gained from numbers alone.
 - **B.** They prove useful when testing new theories.
 - **C.** They are more accessible than statistics.
- 41. How does Dr Gibbens feel about randomised medical trials?
 - **A.** He questions the reliability of the method.
 - **B.** He is suspicious of the way data are selected for them.
 - **C.** He is doubtful of their value when used independently.

42. When talking about the use of narratives in medicine in the future, Dr Gibbens reveals

- A. his determination that they should be used to inform research.
- **B.** his commitment to making them more widely accepted.
- **C.** his optimism that they will be published more widely.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- 1. (computer) programmer
- 2. asthma (attacks)
- 3. penicillin
- 4. vegetarian
- 5. fertility
- 6. breech
- 7. forceps/forcipes
- 8. breastfeeding
- 9. epilepsy
- 10. Down syndrome/DS/DNS/Down's (syndrome)
- **11.** CVS/chronic vill(o)us sampling
- 12. sibling(s)/brothers and/or sisters

PART A: QUESTIONS 13 - 24

- **13.** medial meniscus OR medial
- 14. (very tender/tender/painful) bumps
- 15. squat (properly)/bend (his) knee
- 16. (used) ice pack(s)
- 17. tendonitis
- 18. (hospital) physio(therapist)/physio(therapist) (in the hospital)
- 19. hamstring(s)
- 20. (constant) anxiety
- 21. fibromyalgia
- 22. (a pain/pain) diary
- 23. (his) shoulders and elbows/(his) elbows and shoulders
- 24. rheumatologist

PART B: QUESTIONS 25 - 30

- **25.** A correcting patient's misconception about obesity
- **26.** B getting approval for a repair to a machine.
- **27.** A locate the CPR board quickly enough.
- **28.** B there is sensory loss in her legs.
- **29.** C She values the greater understanding it gives her of her work.
- **30.** A the age of the subjects.

PART C: QUESTIONS 31 - 36

- **31.** A she was considering retirement from her sport.
- **32.** C some key muscles weren't strong enough.
- **33.** B soon discovered what was causing the problem.
- **34.** C The treatment was succeeding without it.
- **35.** B focussed on applying the correct techniques.
- 36. B to reduce the stress placed on her take-off leg

PART C: QUESTIONS 37 – 42

- 37. A where it was originally published
- **38.** A gain insights into their mental health problems.
- **39.** C a tendency to jump to conclusions
- **40.** A They provide an insight not gained from numbers alone.
- **41.** C He is doubtful of their value when used independently.
- **42.** B his commitment to making them more widely accepted.

END OF KEY

Practice Test 2.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24**, complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 1: Questions 1 – 12

You hear a consultant endocrinologist talking to a patient called Sarah Croft. For **questions 1** – **12**, complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Sarah Croft

Medical history

- hypertension (recently worsened)
- 3 years of corticosteroid treatment for (1)

General symptoms

- gradual weight gain, especially in stomach area
- (2) on face: embarrassing
- visible (3) between the shoulders
- swollen ankles
- excessive and constant (4)
- backache
- periods are (5)
- extreme tiredness

Dermatological symptoms

- tendency to **(6)**
- wounds slow to heal, (7) on thighs
- face appears red in colour, **(8)** area on neck
- recent development of (9)

Psychological symptoms

- mildly depressed
- scared by new experience of (10)
- feels constantly (11)
- intermittent cognitive difficulties

Recommended tests

- further blood tests
- (12) test possibly

Extract 2: Questions 13 - 24

You hear an anaesthetist talking to a patient called Mary Wilcox prior to an operation. For **questions 13 – 24,** complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Mary Wilcox

Current medications

Reason for medication	Medication	Comments
High blood pressure	Thiazide	both taken this morning with (14)
	(13)	
Heart attack	(15)	taken this morning
	(16)	stopped taking this 7 days ago

Medical history

- went to GP two years ago feeling (17)
 heart attack subsequently diagnosed
- had two (18) inserted

Present condition

- alright with **(19)** and walking on the flat
- has swelling in one ankle following operation for (20)
- denies (21)
- reports some (22) at night (responds to medication)

Concerns expressed

- (23) following the procedure
- possible damage to crowns (both are (24)
 )

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear two trainee doctors doing an activity at a staff training day.

What does the activity give practice in?

- **A.** Writing case notes.
- **B.** Prioritising patients.
- **C.** Dealing with consultants.
- **26.** You hear a radiographer talking to a patient about her MRI scan.

What is he doing?

- **A.** Clarifying the aim of the procedure.
- **B.** Dealing with her particular concerns.
- **C.** Explaining how the equipment works.
- **27**. You hear two nurses discussing an article in a nursing journal.

What do they agree about it?

- A. It's likely to lead to changes in practice.
- **B.** It failed to reach any definite conclusion.
- **C.** It conforms what they were already thinking.

- 28. You hear two hospital managers talking about a time management course for staff.They think that few people have shown interest because
 - A. there are so many alternatives on offer.
 - **B.** they feel it's not relevant to them.
 - **C.** it hasn't been publicised enough.
- **29.** You hear an optometrist reporting on some research he's been doing.

The aim of his research was

- A. to develop nanoparticles for transporting drugs all over the body.
- **B.** to find a way of treating infections caused by contact lenses.
- **C.** to use contact lenses to administer drugs over time.
- **30.** You hear a consultant talking to a trainee about a patient's eye condition.

What is the consultant doing?

- **A.** Explaining why intervention may not be necessary.
- **B.** Suggesting the diagnosis is by no means certain.
- **C.** Describing a possible complication.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear.. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You hear an interview with a neurosurgeon called Dr Ian Marsh who specialises in the treatment of concussion in sport.

You now have 90 seconds to read questions 31 – 36.

- **31.** Dr Marsh says that one aim of the new guidelines on concussion is
 - A. to educate young sportspeople in how to avoid getting it.
 - **B.** to correct some common misunderstandings about it.
 - **C.** to provide a range of specialist advice about it.
- 32. Dr Marsh makes the point that someone who has suffered a concussion will
 - **A.** be unconscious for varying amounts of time after the event.
 - **B.** need a medical examination before doing any further exercise.
 - **C.** have to take precautions to avoid the risk of symptoms recurring.
- **33.** Dr Marsh says returning to sport too early after a concussion is dangerous because
 - **A.** a subsequent episode can have a cumulative effect.
 - **B.** there is a high risk of fatality in the event of a second one.
 - **C.** the brains of younger people need time to return to normal size.

- **34.** Dr Marsh suggests that the risk of sustaining a concussion in sports
 - A. lies mainly in the choice of sports played.
 - **B.** can be reduced by developing good playing technique.
 - **C.** is greater when sports are played in less formal situations.
- 35. What is Dr Marsh's view about providing medical support for youth supports events?
 - A. Some types of sports are risky enough to justify it.
 - **B.** The organisers should be capable of dealing with any issues.
 - **C.** Certain medical professionals should be encouraged to volunteer.
- 36. Dr Marsh thinks that developments in college football in the USA
 - A. only really addresses an issue which is particular to that sport.
 - **B.** are only likely to benefit the health of professional sports players.
 - **C.** are a significant step forward in the prevention of concussion in all sports.

Now look at extract two.

Extract 2: Questions 37 – 42

You hear a presentation by a consultant cardiologist called Dr Pamela Skelton, who's talking about a research trial called SPRINT which investigated the effects of setting lower blood-pressure targets.

You now have 90 seconds to read questions 37 – 42.

37. Why was the SPRINT trial stopped before it was due to end?

- **A.** There was conclusive results earlier than expected.
- **B.** The high drop-out rate was likely to invalidate the data.
- **C.** Concerns were raised about possible effects on all participants.

- **38.** A few participants aged over seventy-five left the trial because
 - A. there was a negative impact on their daily life.
 - **B.** they failed to take the required doses of medication.
 - **C.** their health deteriorated due to pre-existing conditions.
- 39. A significant feature of measuring blood pressure in the trial was that
 - A. the highest of three readings was recorded.
 - **B.** the patient was alone when it was carried out.
 - **C.** it was done manually by the participant at home.
- 40. How did the SPRINT trial differ from the earlier ACCORD study into blood pressure?
 - A. SPRINT had fewer participants.
 - **B.** SPRINT involved higher-risk patients.
 - **C.** SPRINT included patients with diabtetes.
- 41. Dr Skelton's main reservation about the SPRINT trial is that
 - A. it ignores the wider implications of lower BP.
 - **B.** its results go against the existing body of evidence.
 - C. it was unduly influenced by pharmaceutical companies.
- 42. What impact does Dr Skelton think the SPRINT trial will have in the future?
 - **A.** It will lead to universally applicable guidelines for BP levels.
 - **B.** Increased attention will be given to the effect of lifestyle on BP.
 - **C.** GPs will adopt a more active approach to lowering BP in the elderly.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- 1. asthma
- 2. hair (growth)
- 3. hump
- 4. sweating / perspiration / diaphoresis
- 5. (so) infrequent (now)
- 6. (easily) bruise
- 7. stretch marks / striate
- 8. dark / darkened
- 9. acne (vulgaris)
- 10. mood swings
- 11. irritable
- 12. saliva

PART A: QUESTIONS 13 - 24

- 13. lisinopril
- 14. (some) water
- 15. aspirin
- 16. clopidogrel
- 17. (a bit) breathless
- 18. stents
- 19. (going up/going down/up and down) stairs
- 20. varicose veins
- **21.** (having) palpitations
- 22. heartburn / (acid) reflux
- 23. pain
- 24. central incisors

PART B: QUESTIONS 25 - 30

- **25.** B prioritising patients.
- **26.** B dealing with her particular concerns.
- **27.** A it's likely to lead to changes in practice.
- **28.** B they feel it's not relevant to them.
- **29.** C to use contact lenses to administer drugs over time.
- **30.** A explaining why intervention may not be necessary.

PART C: QUESTIONS 31 - 36

- **31.** C to provide a range of specialist advice about it.
- **32.** C have to take precautions to avoid the risk of symptoms recurring.
- **33.** A a subsequent episode can have a cumulative effect.
- **34.** A lies mainly in the choice of sports played.
- **35.** B The organisers should be capable of dealing with any issues.
- **36.** A only really address an issue which is particular to that trade.

PART C: QUESTIONS 37 - 42

- **37.** A There were conclusive results earlier than expected.
- **38.** C their health deteriorated due to pre-existing conditions.
- **39.** B the patient was alone when it was carried out.
- **40.** B SPRINT involved higher-risk patients.
- **41.** B its results go against the existing body of evidence.
- **42.** C GPs will adopt a more active approach to lowering BP in the elderly.

END OF KEY

Practice Test 3.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24**, complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 1: Questions 1 – 12

You hear a pulmonologist talking to a patient called Robert Miller. For **questions 1 – 12**, complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient	
	Robert Miller
Symptoms	
	• tired ness
	• persistent (1) cough
	• SOB
	• weight loss described as (2) in nature.
	• fingertips appear (3)
	• nails feel relatively (4)
Background details	
	• previously employed as a (5) (20 yrs)
	 now employed as a (6)
	 no longer able to play golf
	 keeps pigeons as a hobby
Medical history	
	 last year diagnosed with hypertension
	current prescription of (7)
	• (8) sounds in chest reported by GP
	father suffered from (9)
Dura via una da arte	
Previous tests	
	(10) six months ago
	 chest x-ray one month ago
Future actions	
	• (11) test
	• CT scan
	• prescription of (12) (possibly)

Extract 2: Questions 13 - 24

You hear an anaesthetist talking to a patient called Mary Wilcox prior to an operation. For **questions 13 – 24,** complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Jasmine Burton

Patient history	
	• suffers from (13)astigmatism
	• also has (14) (so surgery under
	general anaesthetic)
	 eye problems may result from a lack of (15)
	 sight problems mean (16) isn't an option for her
	 reports some slowness to (17)
	 has poor perception of (18)
	 works as a (19)
	 reports having no issues at work
	 eyes checked every few years
Surgery	
	 (20) in right eye first noted three years ago
	 February this year – had surgery
	 some capsular (21) noted post- operatively
	 examination showed no sign of a (22)
	 follow up appointment in 6 months
Presenting with	
	• reported increase in number of (23)
	 increased sensitivity to (24)

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear a nurse briefing a colleague at the end of her shift.

What does the colleague have to do for the patient tonight?

- **A.** Remove her saline drip.
- **B.** Arrange for more tests.
- **C.** Monitor her blood pressure.

26. You hear part of a hospital management meeting where a concern is being discussed.

What is the committee concerned about?

- **A.** Poor response to recruitment drives.
- **B.** Difficulties in retaining suitable staff.
- **C.** Relatively high staff absence rates.
- **27**. You hear a GP and his practice nurse discussing a vaccination programme.

They agree that the practice should

- A. make sure patients are aware of it.
- **B.** organise it more effectively than in the past.
- **C.** prepare to cope with an increasing demand for it.

- 28. You hear two hospital nurses discussing the assessment of a patient on their ward.What is the problem?
 - A. The patient's documentation has been sent to the wrong place.
 - **B.** Nobody has taken responsibility for assessing the patient.
 - **C.** The duty doctor was unable to locate the patient.
- **29.** You hear the beginning of a training session for dental students.

The trainer is explaining that the session will

- A. focus on aspects of dental hygiene.
- **B.** expand upon what they studied previously.
- **C.** introduce them to a completely new technique.
- 30. You hear two nurses discussing the treatment of a patient with a kidney infection.What is the female nurse doing?
 - **A.** Emphasising the urgency of a procedure.
 - **B.** Suggesting how to overcome a difficulty.
 - **C.** Warning him about a possible problem.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear.. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You hear a geriatrician called Dr Clare Cox giving a presentation on the subject of end-of-life care for people with dementia.

You now have 90 seconds to read questions 31 – 36.

31. What problem does Dr Cox identify concerning dementia patients?

- A. People do not want to be diagnosed with dementia.
- **B.** Their condition can develop in a number of different ways.
- **C.** It can be difficult to provide specialist advice about it.

32. Why did *Dementia Australia* decide to examine the issue of end-of-life dementia care?

- **A.** There was a lack of reliable information on it.
- **B.** The number of stories about poor care made it urgent.
- **C.** There was enough data on which to base an effective care plan.

33. For Dr Cox, the initial results of the dementia survey reveal that palliative care

- **A.** was working more effectively than people had thought.
- **B.** was more widely available than some users imagined.
- **C.** was viewed negatively by medical professionals.

34. Dr Cox says that lack of knowledge of the law by care professionals

- A. proves that family members should help make pain management decisions.
- **B.** could be resulting in a surprisingly high number of premature deaths.
- **C.** may lead to dementia patients experiencing unnecessary distress.
- **35.** Dr Cox things that the statistics she quotes on refusing treatment
 - A. illustrate a gap in current medical education programmes.
 - **B.** show how patients' wishes are too often misunderstood by carers.
 - **C.** demonstrate the particular difficulties presented by dementia patients.
- 36. Dr Cox makes the point that end-of-life care planning is desirable because
 - A. it reduces the complexity of certain care decisions.
 - **B.** it avoids carers having to speculate about a patient's wishes.
 - **C.** it ensures that everyone receives the best possible quality of care.

Now look at extract two.

Extract 2: Questions 37 – 42

You hear a hospital doctor called Dr Keith Gardiner giving a presentation about some research on the subject of staff-patient communication.

You now have 90 seconds to read questions 37 – 42.

- 37. Dr Gardiner first became interested in staff-patient communication after
 - **A.** experiencing poor communication as an in-patient.
 - **B.** observing the effects of poor communication on a patient.
 - **C.** analysing patient feedback data on the subject of communication.

38. What point does Dr Gardiner make about a typical admission to hospital?

- **A.** The information can overwhelm patients.
- **B.** Patients often feel unable to communicate effectively.
- **C.** Filling in detailed paperwork can be stressful for patients.

39. Dr Gardiner uses an example of poor communication to illustrate the point that

- **A.** patients should be consulted about the desirability of a hospital stay.
- **B.** specialists need to be informed if there are any mental health issues.
- **C.** relatives' knowledge of a patient's condition shouldn't be taken for granted.

40. Dr Gardiner explains that a survey conducted among in-patients about communication

- A. measured the difference between their expectations and their actual experience.
- **B.** asked their opinion about all aspects of the service they received.
- **C.** included question on how frequently they visited the hospital.
- 41. One common complaint arising from Dr Gardiner's survey concerned
 - **A.** a lack of privacy for patients receiving sensitive information.
 - **B.** the over-use of unclear medical terminology with patients.
 - C. a tendency not to address patients in a respectful way.
- 42. How does Dr Gardiner feel about the results of the survey?
 - A. Surprised by one response from patients.
 - **B.** Reassured by the level of patient care identified.
 - **C.** Worried that unforeseen problems were highlighted.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- **1.** dry
- 2. (very) gradual
- 3. swollen / bulging (out)
- 4. soft
- 5. farm labourer
- 6. (night) security guard
- 7. beta blockers
- 8. crackling (accept: cracking) / crep / crepitation
- 9. (bad) eczema
- 10. echocardiogram / cardiac echo / echo
- 11. arterial blood gas / ABG
- 12. corticosteroids

PART A: QUESTIONS 13 – 24

- 13. myopic / short-sighted / near-sighted
- 14. nystagmus / (a) flicker(ing)
- **15.** pigment (in eye)
- 16. driving
- **17.** focus
- 18. distance
- 19. (hotel) receptionist
- **20.** cataract (developed)
- 21. opacity / clouding
- 22. detached retina / retina(l) detachment
- 23. (eye) floaters
- 24. glare / bright lights

PART B: QUESTIONS 25 - 30

- **25.** A remove her saline drip.
- **26.** C relatively high staff absence rate.
- **27.** C prepare to cope with an increasing demand for it.
- 28. B nobody has taken responsibility for assessing the patient.
- 29. B expand upon what they studied previously.
- **30.** C warning him about a possible problem.

PART C: QUESTIONS 31 - 36

- **31.** B their condition can develop in a number of different ways.
- **32.** A there was a lack of reliable information about it.
- **33.** B was more widely available than some users imagined.
- **34.** C may lead to dementia patients experiencing unnecessary distress.
- **35.** A illustrate a gap in current medical education programmes.
- **36.** B it avoids carers having to speculate about a patient's wishes.

PART C: QUESTIONS 37 – 42

- **37.** B observing the effects of poor communication on a patient.
- **38.** A the information given can overwhelm patients.
- **39.** C relatives' knowledge of a patient's conditions shouldn't be taken for granted.
- A measured the difference between their expectations and their actual experience.
- **41.** B the over-use of unclear medical terminology with patients.
- **42.** A surprised by one response from patients.

END OF KEY

Practice Test 4.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24**, complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 1: Questions 1 – 12

You hear a physiotherapist talking to a new patient called Ray Sands. For **questions 1 – 12**, complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient		
	Ray Sands	
18 months ago		
	 back injury sustained (lifting (1)) 	
1 year ago		
	sciatica developed	
6 months ago		
	 clear of symptoms 	
Last month		
	 recurrence of symptoms 	
Patient's description of symptoms		
	• pain located in (2)	
	 pain described as (3) 	
	 loss of mobility 	
	• problems sleeping	
	• mentions inability to (4) as most	
	frustrating aspect	
	• (5) sensation (calves)	
	 general numbness in affected area 	
Occupation		
	• (6) (involves travel/some manual work)	
Initial treatment		
	• prescribed NSAIDs	

	 application of (7) (provided some relief)
Referrals	
	 (8) (briefly) sports injury specialist for manipulation and exercise programme
Further treatment	
	 epidural injections (9) electrical impulses decided not to try (10) patients attributes recovery to (11)
Previous diagnosis	

- sciatica probably related to (12)
- reports no history of pain in buttocks

Extract 2: Questions 13 - 24

You hear a consultant dermatologist talking to a patient called Jake Ventor. For **questions 13** – **24**, complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Jake Ventor

Reason for referral

• skin lesion

Patient's description of condition

- on the (13) of his left hand
- preceded by (14)
- then (15) form and join up
- surrounding erythema

	 GP describes appearance of lesion as
	(16)
	 normally resolves within two weeks
History of condition	
	 first experienced in 1990s when living in China
	 also had a lesion on his (17) never recurred there
	 recurs regularly on different parts of his left hand
	 not becoming more (18)
	 no apparent link to general state of health, (19) or stress
Medical history	
	 (20)on lower back in 2006 – no sign of recurrence
	 reports no history of (21)
Information given	
	 advised that (22) was unlikely to be effective
	 told him to take care if the skin is (23)
Outcome	
	 says his quality of life isn't affected
	• a (24) will be arranged

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear a nurse briefing a colleague about a patient.

What does she warn her colleague about?

- **A.** The patient is allergic to some types of antibiotics.
- **B.** Care must be taken to prevent the patient from falling.
- **C.** Oxygen may be needed if the patient becomes breathless.
- **26.** You hear the manager of a care home for the elderly talking to the nursing staff.

He says that errors in dispensing medication to patients usually result from

- A. interruptions while calculating dosages.
- **B.** a failure to check for patients' allergies.
- **C.** administering drugs late in the day.
- 27. You hear part of a morning briefing on a hospital ward.

What is the plan for the patient today?

- **A.** Her emotional state will be carefully observed.
- **B.** She will be transferred to a more specialised unit.
- **C.** A social worker will come to see what help she needs.

28. You hear part of an ante-natal consultation at a GP practice.

What does the patient want to know about?

- **A.** The advisability of a home birth.
- **B.** Ways of avoiding post-natal depression.
- **C.** What painkillers might be available during labour.

29. You hear a trainee doctor telling his supervisor about a problem he had carrying out a procedure.

The trainee feels the cause of the problem was

- A. treatment administered previously.
- **B.** the patient's negative reaction.
- **C.** inappropriate equipment.
- **30.** You hear a doctor talking to a teenage boy who has a painful wrist.
 - The doctor wants to establish whether
 - A. a fracture may be misaligned.
 - **B.** the swelling may be due to a sprain.
 - **C.** there may be more than one bone affected.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear.. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You hear an interview with a cardiologist called Dr Jack Robson, who's an expert on Chagas disease.

You now have 90 seconds to read questions 31 – 36.

- 31. Why does Dr Robson regard Chagas as a neglected disease?
 - **A.** Because of the social groups it mainly affects.
 - **B.** Because patients often don't realise they're infected.
 - **C.** Because its impact is severe in a relatively small number of cases.
- 32. Dr Robson says that concerns over Chagas in the USA are the result of
 - **A.** a rise in the number of people at risk of being infected with the disease.
 - **B.** a greater awareness of how many people there have the disease.
 - **C.** an increased prevalence of the insect which carries the disease.
- **33.** A patient called Marisol recently asked Dr Robson to test her for Chagas because
 - A. she was worried about the health of any children she might give birth to.
 - **B.** she wanted to know whether it was safe for her to donate blood.
 - **C.** she thought she had symptoms associated with the disease.

- 34. What problem does Dr Robson identify in the case of a patient called Jennifer?
 - A. An unwillingness to accept that she was ill.
 - **B.** An inability to tolerate the prescribed medicine.
 - **C.** A delay between the initial infection and treatment.
- 35. What does Dr Robson say about his patient called Juan?
 - **A.** The development of his illness was typical of people with Chagas.
 - **B.** An incorrect initial diagnosis resulted in his condition worsening.
 - **C.** The medication he took was largely ineffective.
- 36. Dr Robson thinks the short-term priority in the fight against Chagas is to
 - A. increase efforts to eliminate the insects which carry the parasite.
 - **B.** produce medication in a form that is suitable for children.
 - **C.** design and manufacture a viable vaccine.

Now look at extract two.

Extract 2: Questions 37 – 42

You hear an occupational therapist called Anna Matthews giving a presentation to a group of trainee doctors.

You now have 90 seconds to read **questions 37 – 42.**

37. Anna says the main focus of her work as an occupational therapist is

- A. designing activities to meet the changing needs of each patient.
- **B.** making sure she supports patients in reaching their goals.
- **C.** being flexible enough to deal with patients of all ages.

- 38. When Anna first met the patient called Ted, she was
 - **A.** unable to identify completely with his attitude.
 - B. optimistic that he would regain full mobility.
 - **C.** mainly concerned about his state of mind.
- 39. Because Ted seemed uninterested in treatment, Anna initially decided to focus on
 - A. what he could achieve most easily.
 - **B.** allowing him to try and help himself.
 - **C.** making him come to terms with his injuries.
- **40.** Anna feels that, in the long term, her therapy helped Ted because
 - A. it led him to become less emotional.
 - **B.** it made him appreciate the need for patience.
 - **C.** it showed him there was something to work towards.
- 41. Anna describes the day Ted had his plaster casts removed in order to
 - A. demonstrate how slow any progress can seem to patients.
 - **B.** illustrate the problems caused by raising a patient's hopes.
 - **C.** give advice on what to do when patients experience setbacks.

42. Anna suggests that when patients like Ted recover enough to go home, they are often

- **A.** too ambitious in what they try to achieve initially.
- **B.** able to build on the work of the occupational therapist.
- C. held back by the over-protective attitude of family members.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- 1. (a) (heavy) suitcase / case
- 2. (his/the) right leg
- 3. (really) intense
- **4.** turn over in bed / get comfortable
- 5. tingling
- 6. events organiser
- 7. compression packs
- 8. (an) osteopath
- 9. ultrasound
- 10. acupuncture
- 11. combination of treatments
- 12. slipped/herniated disc

PART A: QUESTIONS 13 – 24

- 13. palm
- 14. itching / itchiness / pruritus
- 15. (little) blisters
- 16. chaotic
- 17. chest
- 18. frequent
- 19. diet / anything in (his) daily life
- 20. (removal of) / (malignant) melanoma
- 21. cold sores / herpes simplex / herpes labialis
- 22. (an) anti(-)viral cream
- 23. broken
- 24. (a) biopsy

PART B: QUESTIONS 25 - 30

- **25.** B care must be taken to prevent the patient from falling.
- **26.** A interruptions while calculating dosages.
- **27.** A her emotional state will be carefully observed.
- **28.** C what painkillers might be available during labour.
- **29.** A treatment administered previously.
- **30.** A a fracture may be misaligned.

PART C: QUESTIONS 31 - 36

- **31.** A because of the social groups it mainly affects.
- **32.** B a greater awareness of how many people there have the disease.
- **33.** A she was worried about the health of any children she might give birth to.
- **34.** C a delay between the initial infection and treatment.
- **35.** A the development of his illness was typical of people with Chagas.
- **36.** B produce medication in a form that is suitable for children.

PART C: QUESTIONS 37 – 42

- **37.** B making sure she supports patients in reaching their goals.
- **38.** C mainly concerned about his state of mind.
- **39.** A what he could achieve most easily.
- **40.** C it showed him there was something to work towards.
- **41.** A demonstrate how slow any progress can seem to patients.
- **42.** B able to build on the work of the occupational therapist.

END OF KEY

Practice Test 5.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24,** complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 1: Questions 1 – 12

You hear a gastroenterologist talking to a patient called Andrew Taylor. For **questions 1 – 12**, complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Andrew Taylor

Background

- has had (1) over long period
- reports a frequent (2) sensation in the last year
- most recently (3) has become a problem
- words used to describe symptoms (4)
- pre-existing skin condition aggravated
- frequent (5) -- patient didn't initially link these to bowel condition

Effects of condition on everyday life

- works as a (6)
- situation at work means patient is (7)
- complains of lack of (8)

Diet

- claims to be consuming sufficient (9)
- claims to keep hydrated
- has experimented with excluding (10)
 from diet
- very slight reduction in caffeine intake
- has undergone (11) no indications of anything problematic

Medication

- has taken an anti-spasmodic not very effective
- now trying **(12)**

Extract 2: Questions 13 – 24

You will hear a hospital neurologist talking to a new patient called Kathy Tanner. For **questions 13 – 24,** complete the notes with a word or short phrase.

You now have thirty seconds to look at the notes.

Patient

Kathy Tanner

Background to condition

- experienced discomfort and a **(13)** feeling in neck whilst driving
- osteopathy exacerbated problem
- used **(14)** to relieve symptoms in neck

Further developments in condition and diagnosis

- describes a pulling sensation (dragging her head to the right)
- doctor recommended (15)
- diagnosis of spasmodic torticollis (ST)
 - condition described as (16)
 - o resulted in feelings of depression

Treatment history

- (a) from home
 - some months of (17)
 - visited two neurologists without success
 - prescribed (18) (antispasmodic)
 - joined an ST support group
 - brought (19) to provide extra support

(b) from university hospital

- treatment using (20) injections
 side effects included difficulties (21)
- supplemented (22)
- experienced confusion and (23)

• analgesic relief; morphine self-administered via (24)

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear an optometrist talking to a patient who's trying contact lenses for the first time.

What is the patient concerned about?

- A. His blurred vision.
- **B.** Soreness in his eyes.
- **C.** How to remove the lenses.
- **26**. You hear a nurse asking a colleague for help with a patient.

Why does the nurse need help?

- **A.** The patient's condition has deteriorated.
- **B.** The patient is worried about a procedure.
- **C.** The patient is reported increased pain levels.

27. You hear a senior nurse talking about a new initiative that has been introduced on her ward.

What problem was it intended to solve?

- **A.** Patients' confusion over information given by the doctor.
- **B.** Relatives not being able to discuss issues with the doctor.
- C. Patients not discussing all their concerns when meeting the doctor.

- 28. You hear two radiologists talking about the type of scan to be given to a patient. They agree to choose the method which will
 - **A.** allow them to see the whole of the appendix.
 - **B.** probably give the most accurate results.
 - **C.** have the fewest risks for the patient.

29. You hear part of a surgical team's briefing.

The male surgeon suggests that the patient could

- A. require specialist equipment during surgery.
- **B.** benefit from a specific anaesthetic procedure.
- **C.** be at risk of complications from another health issue.

30. You hear a senior research associate talking about a proposal to introduce interprofessional, primary healthcare teams.

What hasn't been established about the teams yet?

- **A.** The best way for collaboration to take place.
- **B.** The financial impact that they are likely to have.
- **C.** The aspects of medical care they are best suited to.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear.. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You hear a presentation by a specialist cancer nurse called Sandra Morton, who's talking about her work with prostate cancer patients, including a man called Harry.

You now have 90 seconds to read questions 31 – 36.

- 31. What does Sandra Morton see as the main aim in her work?
 - **A.** To inform patients about the different treatments on offer.
 - **B.** To publicise the availability of tests for the condition.
 - **C.** To raise awareness of the symptoms of the illness.
- **32.** When Harry was offered a routine health check at his local surgery, he initially
 - **A.** resisted the idea due to his wife's experience.
 - **B.** felt that he was too fit and well to be in need of it.
 - **C.** only agreed to attend because his doctor advised him to.
- **33.** During Harry's investigations for prostate cancer at a hospital clinic, he
 - **A.** felt part of the examination procedure was unpleasant.
 - **B.** found it hard to cope with the wait for some results.
 - **C.** was given false hope by a preliminary blood test.

- 34. What was Harry's response to being diagnosed with prostate cancer?
 - **A.** He found himself reacting in a way he hadn't anticipated.
 - **B.** He as unconvinced by the prognosis he was given.
 - **C.** He immediately started researching treatment options online.
- **35.** What typical patient response to the illness does Sandra mention?
 - **A.** An unwillingness to commence appropriate medication.
 - **B.** A failure to seek advice regarding different treatment options.
 - **C.** A reluctance to talk about the embarrassing aspects of treatment.
- **36.** Sandra believes that community follow-up clinics are important because they
 - A. offer patents more personal aftercare.
 - **B.** are proven to be less traumatic for patients.
 - **C.** provide rapid treatment for patients developing new symptoms.

Now look at extract two.

Extract 2: Questions 37 – 42

You hear a neurologist called Dr Frank Madison giving a presentation about the overuse of painkillers.

You now have 90 seconds to read **questions 37 – 42.**

37. In Dr Madison's experience, patients who become addicted to painkillers

- A. are more likely to move on to hard drugs.
- **B.** come from a wide variety of backgrounds.
- **C.** usually have existing psychological problems.

- 38. Dr Madison thinks some GPs over-prescribe opioid painkillers because these
 - A. have a long-standing record of success.
 - **B.** enable them to deal with patients more quickly.
 - **C.** represent a relatively inexpensive form of treatment.
- **39.** Dr Madison regrets that management of acute pain
 - **A.** is often misunderstood by the general public.
 - **B.** receives inadequate attention in medical training.
 - **C.** fails to distinguish between different possible triggers.
- 40. Dr Madison's main concern about painkillers being readily available is that
 - **A.** patients may build up a resistance to them.
 - **B.** they may be taken in dangerous amounts by patients.
 - **C.** they may interact adversely with patients' other medication.
- 41. Dr Madison refers to the case of an osteoarthritic patient called Ann to highlight
 - **A.** the unsuitability of opioids for patients with particular conditions.
 - **B.** the effect on patients' working lives of dependence on painkillers.
 - **C.** the extreme fear patients may have of living without pain medication.
- 42. Ann's GP initially failed to identify her dependence because
 - A. she managed to conceal its physical effects from him.
 - **B.** he was unaware that she had another source of drugs.
 - **C.** he lacked experience in dealing with problems like hers.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- 1. heartburn (after meals)
- 2. bloating
- 3. constipation
- 4. (so) unpredictable
- 5. migraines
- 6. accountant
- 7. anxious
- 8. energy
- 9. fibre
- 10. dairy (products)
- 11. (extensive) food allergy tests
- 12. anti-depressants OR (an) antidepressant

PART A: QUESTIONS 13 – 24

- 13. stiff
- 14. heat pad OR heatpad
- 15. physio(therapy)
- 16. untreatable
- **17.** chiropractic treatment
- 18. Baclofen
- 19. (an orthopaedic/a) chair
- 20. botulinum toxin OR botox
- 21. swallowing
- **22.** (various) oral medications/meds
- 23. memory loss OR loss of memory OR amnesia
- 24. (a) pump

PART B: QUESTIONS 25 - 30

- **25.** A his blurred vision
- **26.** B the patient is worried about a procedure.
- **27.** C patients not discussing all their concerns when meeting the doctor.
- **28.** C have the fewest risks for the patient.
- **29.** B benefit from a specific anaesthetic procedure.
- **30.** B the financial impact that they are likely to have.

PART C: QUESTIONS 31 - 36

- **31.** C to raise awareness of the symptoms of the illness.
- **32.** B felt that he was too fit and well to be in need of it.
- **33.** B found it hard to cope with the wait for some results.
- **34.** A he found himself reacting in a way he hadn't anticipated.
- **35.** C a reluctance to talk about the embarrassing aspects of treatment.
- **36.** A offer patients more personal aftercare.

PART C: QUESTIONS 37 - 42

- **37.** B come from a wide variety of backgrounds.
- **38.** B enable them to deal with patients more quickly.
- **39.** C fails to distinguish between different possible triggers.
- **40.** C they may interact adversely with patients' other medication.
- **41.** A the unsuitability of opioids for patients with particular conditions.
- **42.** C he lacked experience in dealing with problems like hers.

END OF KEY

Practice Test 6.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24,** complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 1: Questions 1 – 12

You hear part of a consultation between a psychologist and a patient called Mr Barry.. For **questions 1 – 12,** complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient	
r	Mr Barry
Background	
Medication	 Continued anxiety and (1) Started medication (2) ago
	 Citalopram/chlordiazepoxide Chlordiazepoxide (3) mg (4) daily Non-compliant Feels meds don't (5) him sufficiently Patient trying to (6) more Side effects: ongoing (7) improving Stress related? Possible (8) Takes citalopram (9)
Symptoms	
	 Inability to leave house Palpitations/SOB/intense fear Feels (10) when outside Patient normalising Went to the shops for the (11)

• Since beginning (12)

Extract 2: Questions 13 – 24

You will hear part of a consultation between a GP and a patient called Mr Martin. For **questions 13 – 24**, complete the notes with a word or short phrase.

You now have thirty seconds to look at the notes.

Patient

• Mr Martin

Background/symptoms

- Stomach pain
- Condition present (13) for years but worse recently
- located across (14) of abdomen radiating towards (15)
- Describes pain as not severe
- Like an **(16)**
- Pain moves side to side
- Patient suspects (17) problems
- Feels (18)as well as pain
- Ongoing problem
- 4 yrs ago diagnosed suspected (19)
- Bowel movements variable
- Ongoing problems with (20) but recently stool (21)
- Drinks plenty of water
- No diarrhoea
- No presence of (22) in stool
- No black motions

Medication

- Previously prescribed Colofac
- Manage diet rather than take (23)
- Takes OTC (24) capsules which provide relief

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear a doctor and a trainee discussing the application of a plaster cast.

What does the trainee need to tell the patient about the cast?

- **D.** The approximate length of time to let the cast dry properly.
- **E.** The temperature of the cast as it begins to harden.
- **F.** The reduction in the fracture after the cast has been applied.
- 26. You hear a manager explaining new data management processes to clinical staff.

What should staff do with their feedback reports?

- **D.** File them on paper and digitally.
- **E.** Copy them onto the new servers.
- **F.** Fill them out digitally to save time.
- 27. You hear a presentation about the introduction of a new type of wound dressing.What is the main advantage of the new wound dressing?
 - **D.** They are ideal for oozing wounds due to high absorbency.
 - E. They are made from naturally bacteria resistant seaweed.
 - **F.** They are somewhat less costly than traditional cloth bandages.

- 28. You hear two hospital managers discussing completion rates for an online course. How will management inform staff who do not attend the meeting about the deadline?
 - **D.** Face to face.
 - E. By email.
 - F. Over the phone.

29. You hear two colleagues discussing an online training course.

What advice does the female nurse give her colleague?

- **D.** Request IT to help reset his password so he can complete the course.
- **E.** Wait until the weekend and complete the course.
- **F.** Advise a manger that he has completed the course.

30. You hear an educator describing methods for creating medical abbreviations to nursing trainees.

Why does the speaker think it is important for trainees to understand the different

methods of abbreviating?

- **D.** So they can create new abbreviations using the first letter rule.
- E. So they can easily pronounce medical acronyms accurately.
- F. So they can more efficiently learn commonly used abbreviations.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear.. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You now have 90 seconds to read questions 31 – 36.

31. How does Dr Lee describe the movement from traditional care systems to non-visit care?

- **D.** Large pre-existing medical providers will probably dominate the market.
- E. There will be a mixture of reactions from existing and new organisations.
- F. Flexible new organisations will have an advantage over existing ones.

32. According to Dr Lee a non-visit care culture

- **D.** views face to face consultations as a final resort in treatment.
- E. will develop more rapidly in new medical start-ups.
- **F.** requires a blend of responses from medical organisations.
- 33. Dr Lee believes that current technology is
 - **D.** closely matched to users medical needs.
 - E. changing expectations for medical services.
 - **F.** not capable of supporting non-visit care yet.

34. Dr Lee suggests that in person visits

- **D.** ideally occur earlier in the care process.
- **E.** have a negative impact on many patients.
- **F.** should be easy for patients to manage.
- 35. Why does Dr Lee mention specimen collection services?
 - **D.** To highlight the expense of creating offices and labs.
 - **E.** To describe how these services could be provided more efficiently.
 - **F.** To suggest they could be delivered more nimbly with technology.

36. What advice does Dr Lee give organisations wanting to move to non-visit care models?

- **D.** Wait for more precise technology before transitioning to remote care.
- **E.** Re-evaluate the safety and quality of non-visit care before making the change.
- **F.** Find transition opportunities by close analysis of each instance of in-person care.

Now look at extract two.

Extract 2: Questions 37 – 42

You now have 90 seconds to read questions 37 – 42.

37. The research suggests that in the USA

- **D.** supervised injection centres are fundamentally different.
- **E.** supervised injection centres are being successfully integrated.
- **F.** supervised injection centres have the same impact as elsewhere.

38. According to Dr Davidson, the secret facility was

- **D.** based on international evidence and good practice.
- **E.** waiting for legal advocacy in the United States.
- **F.** experiencing the death of too many patients.

39. According to Dr Davidson what is the outcome of having staff and drug users in the same room?

- **D.** Patient check in and registration is more efficient.
- **E.** Overdose prevention is the major benefit.
- F. Staff can address many potential health issues.

- 40. What does Davidson suggest users of the centre most appreciate?
 - **D.** the clean and hygienic surfaces.
 - **E.** the private and relaxed space.
 - **F.** they can't get arrested there.
- **41.** Some users of the facility suggested that the facility
 - **D.** needs a far more open space.
 - E. can't combine with other services since it is secret.
 - **F.** would be better as a treatment agency.
- 42. What concern did staff raise about the running of the facility?
 - **D.** That patients might disclose information about the centre.
 - E. Necessary exclusion of psychologically ill patients.
 - **F.** The small number of patients they could help.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- 1. panic attacks
- 2. 3/three weeks/3 weeks
- **3.** 20/twenty
- 4. 3/three/three times/3 times
- 5. suppress
- 6. exercise
- 7. headaches
- 8. ear infection
- 9. at night
- 10. sick and dizzy/dizzy and sick
- **11.** first time/1st time
- 12. medication

PART A: QUESTIONS 13 – 24

- 13. off and on/on and off
- 14. upper part
- 15. middle
- 16. irritation
- 17. kidney
- 18. bloated
- 19. irritable bowel syndrome/IBS/irritable bowel
- 20. constipation
- **21.** loose
- 22. blood or slime/slime or blood
- 23. laxatives
- 24. peppermint oil

PART B: QUESTIONS 25 - 30

- **25.** B– The temperature of the cast as it begins to harden.
- **26.** A File them on paper and digitally.
- **27.** A They are idea for oozing wounds due to high absorbency.
- **28.** A Face to face.
- **29.** C Advise a manger that he has completed the course.
- **30.** C So they can more efficiently learn commonly used abbreviations.

PART C: QUESTIONS 31 - 36

- **31.** B There will be a mixture of reactions from existing and new organisations.
- 32. A views face to face consultations as a final resort in treatment.
- **33.** B changing expectations for medical services.
- **34.** C should be easy for patients to manage.
- **35.** B To describe how these services could be provided more efficiently.
- **36.** C Find transition opportunities by close analysis of each instance of in-person care.

PART C: QUESTIONS 37 – 42

- **37.** C supervised injection centres have the same impact as elsewhere
- **38.** A based on international evidence and good practice.
- **39.** C Staff can address many potential health issues.
- **40.** B the private and relaxed space.
- **41.** B can't combine with other services since it is secret.
- **42.** B Necessary exclusion of psychologically ill patients.

END OF KEY

Practice Test 7.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24,** complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 2: Questions 1 – 12

You will hear part of a consultation between a GP and a patient called Mrs Chambers. For **questions 1 - 12**, complete the notes with a word or short phrase.

You now have thirty seconds to look at the notes.

Patient

• Mrs Chambers

Background/symptoms

- Presented after heavy bleeding approximately (1)ago
- 36 weeks pregnant
- Previous episode at (2) lasted approx. two hours
- Estimated bleed ½ cup
- Current episode (3) hours
- Ongoing (4) and passing clots
- Estimated bleed 1 cup
- Tightness/cramps
- Severe pain in (5) concurrent with bleeding
- Symptoms come and go "like period pain"
- Pregnancy normal to date
- Previous scans found (6)
- No further scans scheduled
- 12-week scan showed baby was (7) but fine
- Antenatal clinic visit normal
- Low (8)
- Number of previous pregnancies: (9)
- Boys, (10), healthy
- Normal delivery
- 4 years ago abdominal myomectomy
- Suffered from (11), body aches, fever
- Emergency (12) found large fibroids

Extract 2: Questions 13 - 24

You hear part of a consultation between a GP and a patient called Mrs Brownstone. For **questions 13 - 24,** complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Mrs Brownstone

Background/Symptoms

- Patient requesting urinalysis
- Recently (13), burning sensation
- Symptoms present approximately **(14)** weeks
- Patient suggests symptoms related to (15)
- Describes pain as not severe
- Recurring condition
- Treated for similar symptoms (16) in last (17)

- Symptoms come and go
- Patient forgets to drink water
- Nocturia (18) more
- Pain, urgency, (19) greater at night
- Antibiotics effective in the past
- (20) urinary incontinence
- No impact from coughing, sneezing
- Successful colposuspension: aged (21)

Medications

- Known allergies: (22)
- Amoxil
- (23)
- Nitrofurantoine

Treatment Plan

- Short course nitrofurantoine
- Review appointment in (24)

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear a doctor and a nurse reviewing a coma patient.

What is the doctor checking for?

- **A.** The symptoms the patient is exhibiting.
- **B.** The severity of the coma.
- **C.** The range of mobility of the patient.
- **26**. You hear a consultant emergency doctor talking to a patient following an accident.

What is she doing?

- **A.** Explaining why she is removing the neck brace.
- **B.** Clarifying the need for multiple scans and surgery.
- **C.** Outlining the full extent of the patient's injuries.
- **27.** You hear a clinical researcher introducing a professional development workshop.

What is the aim of the workshop?

- **A.** To give participants strategies to gain greater trust from the public.
- **B.** To introduce participants to the basics of mathematical statistics.
- **C.** To lead participants to a deeper critical understanding of research.

28. You hear an emergency ward doctor directing her team while treating an accident victim.

What is the doctor most concerned about?

- **A.** The severe injury to the patient's left leg.
- **B.** The possibility of other less apparent injuries.
- **C.** The limited circulation of blood around the injury.
- **29.** You hear a doctor speaking to a woman who has presented with heart palpitations.

What treatment does the patient require?

- A. Intravenous medication.
- **B.** A neck massage.
- **C.** Training in breath control.

30. You hear an emergency paramedic talking to an accident and emergency doctor about a patient who has fallen from his motorcycle.

What is the paramedic doing?

- **A.** Confirming what happened to the man in the accident.
- **B.** Summarising the patient's injuries and treatment.
- **C.** Suggesting appropriate pain medication to administer.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You now have 90 seconds to read questions 31 – 36.

- **31.** What is the stated purpose of the talk?
 - **A.** To evaluate if the audience are feeling burnout.
 - **B.** To inform and stimulate discussion about burnout.
 - **C.** To describe new research on treatment of burnout.

32. What did the research from the Mayo Clinic show?

- **A.** In 2011 more than half of US doctors claimed to have burnt out.
- **B.** The large number of doctors with burnout is continuing to rise.
- **C.** Typically one aspect of a doctors work makes them burn out.
- **33.** What is the Anna Capstone's attitude to the problem of burnout?
 - **A.** Most doctors can handle burnout.
 - **B.** Doctors with burnout should retire.
 - **C.** Burnout endangers patients and doctors

34. How does Anna Capstone think the problem of burnout should be addressed?

- **A.** Hospitals should fund wellness programs for burnt out staff.
- **B.** Multiple strategies are needed to keep doctors functioning and healthy.
- **C.** By discouraging doctors from losing empathy and making mistakes.

35. How does Anna Capstone evaluate the role of administrative technology and regulations?

- **A.** As a cheap and reliable way of collecting payment.
- **B.** As confusing and stressful for doctors.
- **C.** As something few doctors have really complained about.

36. Anna Capston argues that protecting the well-being of highly trained medical staff

- A. is an ethical issue.
- **B.** isn't part of workplace safety.
- **C.** will require too many resources.

Now look at extract two.

Extract 2: Questions 37 – 42

You now have 90 seconds to read questions 37 – 42.

- 37. Dr MacGregor believes that
 - **A.** most people will find the healthiest diet quite surprising.
 - **B.** intake of meat, eggs, and dairy is an essential part of a balanced diet.
 - **C.** the public is quite well informed about the ideal foods for a healthy diet.
- 38. What is Dr MacGregor's attitude to dieting?
 - A. More people should go on diets.
 - **B.** Dieting is a lifestyle choice.
 - **C.** Diets are generally ineffective.
- **39.** According to Dr MacGregor, in the mid 20th century
 - A. the public respected and trusted science to reveal the truth.
 - **B.** smokers clearly understood the risks associated with tobacco use.
 - **C.** the US Surgeon General first reported on the cancer risk from smoking.

- **40.** According to Dr MacGregor the tobacco industry
 - A. gathered a mass of evidence on the dangers of smoking.
 - **B.** used its influence to slow down government responses.
 - **C.** has finally recognised that smoking causes lung cancer.
- 41. The article suggests that the tobacco and food industries share which tactic?
 - **A.** Funding their own research to confuse people.
 - B. Using the motto "doubt is our product".
 - **C.** Denying evidence that their products are bad.

42. What do the healthiest and longest living communities in the world have in common?

- **A.** they eat a lot of legumes.
- **B.** they are religious communities.
- **C.** they have a 97% plant-based diet.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- 1. 1 week/one week
- 2. 28 weeks/twenty eight weeks
- 3. 3/three
- 4. spotting
- 5. lower abdomen
- 6. placenta was low/low placenta/placenta low
- 7. small
- 8. down's risk
- **9.** 1/one
- **10.** twins
- **11.** migraines
- 12. MRI

PART A: QUESTIONS 13 – 24

- 13. going more
- 14. 3 to 4 weeks/3 weeks/3-4 weeks/4 weeks
- **15.** age/old age
- 16.5 times/five times
- 17. 10 years/ten years
- 18. 3 times or more/3 times/three times or more/three times
- 19. pressure
- **20.** no
- **21.** 50
- 22. septrin
- 23. trimethoprim
- 24. 5 days/five days

Т

PART B: QUESTIONS 25 - 30

- **25.** A– The symptoms the patient is exhibiting.
- **26.** C Outlining the full extent of the patient's injuries.
- **27.** C To lead participants to a deeper critical understanding of research.
- **28.** B The possibility of other less apparent injuries.
- **29.** A Intravenous medication.
- **30.** B Summarising the patient's injuries and treatment.

PART C: QUESTIONS 31 - 36

- **31.** B To inform and stimulate discussion about burnout.
- **32.** B The large number of doctors with burnout is continuing to rise.
- **33.** C Burnout endangers patients and doctors.
- **34.** B Multiple strategies are needed to keep doctors functioning and healthy.
- **35.** B As confusing and stressful for doctors.
- **36.** A is an ethical issue.

PART C: QUESTIONS 37 – 42

- 37. C the public is quite well informed about the ideal foods for a healthy diet
- **38.** C Diets are generally ineffective.
- **39.** A the public respected and trusted science to reveal the truth.
- **40.** B used its influence to slow down government responses.
- **41.** A Funding their own research to confuse people.
- **42.** A they eat a lot of legumes.

END OF KEY

Practice Test 8.



Occupational English Test

Listening Test

This test has three parts. In each part you'll hear a number of different extracts. At the start of each extract, you'll hear this sound: --beep---

You'll have time to read the questions before you hear each extract and you'll hear each extract **ONCE ONLY**. Complete your answers as you listen.

At the end of the test you'll have two minutes to check your answers.

Part A

In this part of the test, you'll hear two different extracts. In each extract, a health professional is talking to a patient.

For **questions 1 – 24,** complete the notes with the information you hear.

Now, look at the notes for extract one.

Extract 1: Questions 1 – 12

You hear a GP talking to a patient called Daniel Anderson. For **questions 1 – 12**, complete the notes with a word or short phrase.

You now have 30 seconds to look at the notes.

Patient

Daniel Anderson

Presenting symptoms

- 2 wks/ (1) than usual
- Short of breath
- Cold/sore throat

Recent history

- Last (2) months
- Ongoing condition
- Patient managed condition
- Bad sore throat and (3)
- Fatigue
- Shortness of breath becoming more (4)
- Breathing normal (5)
- No history (6) / chest problem
- Non-vegetarian
- Describes diet as (7)
- Low fruit and vegetable intake
- Drinks (8) of coffee a day
- Ongoing mild indigestion
- Bowel function- (9)

Family history

- No family history (10)
- Parents healthy
- (11) no known health problems
- Patient suspects (12)

Extract 2: Questions 13 – 24

You hear a GP talking to a patient called Mrs Wright. For **questions 13 – 24,** complete the notes with a word or short phrase.

You now have thirty seconds to look at the notes.

Patient

• Mrs Wright

Background

- Follow up consultation
- Patient has (13)
- Initial episode (14) months ago
- Prescribed (15) for 5 days
- Alopurinol
- Recurrence of gout just (16)
- Gout originates at bottom of (17)
- On the **(18)** foot
- Swelling radiates across toes towards (19) of foot
- Hot an inflamed
- No swelling in **(20)**
- Responded well to medication
- Swelling settled within (21)
- Ongoing (22) in toe
- Suspected (23)
- X-ray clear

Treatment

- Patient has some concerns
- Patient agrees medication effective
- Clinical decision: (24) with current medications

That is the end of Part A. Now look at Part B.

Part B

In this part of the test, you'll hear six different extracts. In each extract, you'll hear people talking in a different healthcare setting.

For **questions 25 – 30**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear. You'll have time to read each question before you listen. Complete your answers as you listen.

Now look at question 25.

25. You hear a nurse in the emergency department discussing the care of a patient with a doctor.

What do the speakers agree to do?

- **A.** Put the patient's arm in a sling.
- **B.** Wait for the patient to calm down.
- **C.** Treat the patient's pain to relax the arm.
- **26**. You hear a trainee doctor discussing a patient diagnosis with a tutor.

What is the diagnosis?

- A. Coeliac disease.
- **B.** Constipation.
- **C.** Bilateral lower abdominal pain.

27. You hear a hospital nurse briefing a colleague about a patient recovering from elective surgery.

What does he want his colleague to do?

- **A.** Review post-op information with the patient.
- **B.** Provide pain relief for the patient.
- **C.** Get the patient a medical certificate.

28. You hear two hospital managers talking about an information session for people who want to do voluntary work.

What problem do the managers discuss?

- **A.** How difficult it is for participants to get to the event.
- **B.** Technical issues with the event management systems.
- **C.** Finding good quality food and drinks for the event.
- **29.** You hear a pharmacist talking to a doctor about a patient's medication.

What is the pharmacist doing?

- **A.** Reporting side effects.
- **B.** Checking the dosage.
- **C.** Recommending an alternative.
- **30.** You hear a doctor advising a patient about a change in medication.

What condition is the patient being treated for?

- A. Hay fever.
- B. Drowsiness.
- C. Hives.

That is the end of Part B. Now look at Part C.

Part C

In this part of the test, you'll hear two different extracts. In each extract, you'll hear health professionals talking about aspects of their work.

For **questions 31 – 42**, choose the answer (**A**, **B** or **C**) which fits best according to what you hear.. Complete your answers as you listen.

Now look at extract one.

Extract 1: Questions 31 – 36

You hear an interview with Dr Cristine Ericson, who's talking about her research supporting non-fasting lipid blood tests for cholesterol.

You now have 90 seconds to read **questions 31 – 36.**

31. What is Dr Cristine Ericson's opinion about fasting before blood tests?

- **A.** It is not supported by scientific evidence
- **B.** It is superior to non-fasting blood tests.
- **C.** It is supported by convention not data.

32. What does Dr Cristine Ericson say about the research on non-fasting blood tests?

- **A.** The majority comes from Copenhagen.
- **B.** More studies should focus on children.
- **C.** It includes data from multiple countries.

33. What is Dr Cristine Ericson's opinion on the difference between the results of fasting and non-fasting tests?

- **A.** The small differences are unimportant.
- **B.** There is no difference in the results.
- **C.** There is a small but significant difference.

34. Dr Cristine Ericson states that everyone in Copenhagen was happy with the introduction of non-fasting blood tests.

What evidence does she provide to support this claim?

- **A.** Data showing an increase in test attendance.
- **B.** Increased public demand for non-fasting tests.
- **C.** Positive stories from other medical professionals.

35. According to Dr Cristine Ericson, why are non-fasting blood tests popular with the public?

- **A.** Because of the strong research evidence in the report.
- **B.** Because of positive publicity in the newspaper and on TV.
- **C.** Because they are more convenient for busy lifestyles.

36. Which of the following statements best summarises Dr Cristine Ericson's position on the use of fasting or non-fasting blood tests?

- A. In rare cases fasting before a blood test is necessary.
- **B.** Fasting before a blood test should no longer be recommended.
- **C.** New research is needed on the use of fasting and non-fasting tests.

Now look at extract two.

Extract 2: Questions 37 – 42

You hear a presentation in which a researcher called Dr Milan Patrecivich is talking about the relationship between new technology and medicine in the future.

You now have 90 seconds to read **questions 37 – 42.**

37. Dr Patrecivich suggests that in the future medical technology will

- **A.** continue to replace human doctors.
- **B.** give doctors freedom to express core skills.
- **C.** become more accurate and reliable than doctors.

38. According to Dr Patrecivich, how will wearable sensors and smartphones help GPs?

- **A.** They will allow doctors mobility to visit patients in remote locations.
- **B.** They will allow doctors to check if patients are following their advice.
- **C.** They will allow doctors to monitor their patients with real-time data.
- 39. Dr Patrecivich believes that
 - A. radiologists currently spend too much time checking through images.
 - B. technology like IBM's Medical Sieve isn't yet capable of doing a radiologist's job.
 - **C.** radiography algorithms should be designed by professional radiologists..

40. According to the talk, both sports medicine and oncology

- **A.** will use technology to make their processes faster and cheaper.
- **B.** will use technology to filter data and individualise therapy.
- **C.** will use technology like Xbox to treat patients from a distance.

41. What does Dr Patrecivich suggest about the effect of technology on cancer treatment?

- **A.** Artificial intelligence technology will eventually cure cancer.
- B. Oncologists will keep patients informed using social media..
- **C.** Technology will have a powerful and positive effect on oncology.

42. What is Dr Patrecivich's conclusion about the future of medicine and technology?

- A. Medical technology will give doctors more time and better data to care for patients.
- B. Physicians will have amazing opportunities to develop new medical technologies..
- **C.** Automated and robotic systems will gradually replace humans in medical practice.

END OF THE LISTENING TEST

LISTENING SUB-TEST – ANSWER KEY

PART A: QUESTIONS 1 – 12

- 1. a bit more tired/more tired
- **2.** couple of/two/2
- 3. big glands/glands felt quite big/swollen glands/glands bigger
- 4. noticeable
- 5. at rest
- 6. of asthma
- 7. terrible
- 8. 4 or 5 cups/four or five cups/4 cups/four cups/5 cups/five cups/4-5 cups/4 to 5 cups/four to five cups
- 9. normal/fine
- 10. anaemia/blood disorders
- 11. brother
- 12. related to glandular fever/glandular fever

PART A: QUESTIONS 13 – 24

- 13. gout
- 14. 2 or 3/two or three/ 2-3/two to tree
- 15. steroids/prednisone/prednisone 30mg
- 16. after Christmas
- 17. second toe
- 18. left
- **19.** the outside/outside
- 20. big toe/the big toe
- **21.** a week/one week/1 week/7 days/seven days
- **22.** pain
- 23. stress fracture
- 24. continue/carry on

PART B: QUESTIONS 25 - 30

- **25.** C- Treat the patient's pain to relax the arm.
- **26.** B Constipation.
- **27.** C Get the patient a medical certificate.
- **28.** C Finding good quality food and drinks for the event.
- **29.** A Reporting side effects.
- **30.** A Hay fever.

PART C: QUESTIONS 31 - 36

- **31.** C It is supported by convention not data.
- **32.** C It includes data from multiple countries.
- **33.** A The small differences are unimportant.
- **34.** B Increased public demand for non-fasting tests.
- **35.** C Because they are more convenient for busy lifestyles.
- **36.** B Fasting before a blood test should no longer be recommended.

PART C: QUESTIONS 37 – 42

- **37.** B give doctors freedom to express core skills.
- **38.** C They will allow doctors to monitor their patients with real-time data.
- **39.** A radiologists currently spend too much time checking through images.
- **40.** B will use technology to filter data and individualise therapy.
- **41.** C Technology will have a powerful and positive effect on oncology.
- 42. A Medical technology will give doctors more time and better data to care for patients.

END OF KEY